A 2 Day Extravaganza on Quality

Q QUEST 2014

6th - 7th February, 2014

15th Annual National Convention on Quality Management

Quality – The Elixir of life

LIST OF EVENTS

PRESENTATION EVENTS

➢ Quality Control Circle
➢ Cross Functional Team
➢ Kaizen
➢ Poka Yoke
➢ Six Sigma
➢ Paper Presentation
➢ Poster Presentation

&

➢ 5’S’ Award

ON SPOT EVENTS

➢ Quality Quiz
  Category 1: Operators
  Category 2: Front Line Managers
➢ Quality Guru

For more details
www.annauniv.edu/www.autvs.sqc.org.in
autvscqm@annauniv.edu/industryrelations@sqc.org.in
1. **QUALITY CONTROL CIRCLE**

A quality control circle is a small group of employees from the same work area who voluntarily meet at regular intervals to identify, analyse and resolve work related problems. This not only improves the performance of the organization, it also enriches the work life of employees. The event is a presentation of the implementation of smart solutions for Quality improvements by employees from various companies.

Regional language may be used while delivering the content, if desired.
Team Size: 5 to 7

2. **CROSS FUNCTIONAL TEAM**

Be it JIT or SIX SIGMA, a completely satisfying product to a customer is not only about a quality product but about a quality experience. This cannot be achieved sans co-operation between different departments. Cross functional teams try to sort out difference in opinions between departments, and merge their objectives to resolve problems that transcend the departments. This event bridges the gap among various departments and makes them all work together for a common goal!

Team Size: 4 (One from each department)

3. **KAIZEN PRESENTATION**

Kaizen is originally a Japanese management concept for incremental change by continuous improvement. It is trouble-free to keep going with old ideas, but improvement helps to reach the next level of success.

Team Size: 2

4. **POKA YOKE**

Poka Yoke is a mistake proofing tool to manage inadvertent human errors in the workplace. The main objective of Poka Yoke is to reduce defects from such mistakes to achieve zero defects by using the simplest and low-cost techniques possible. It is one of the components of Zero Quality Control (ZQC) system, the goal of which is to eliminate defective products.

Team Size: 2

5. **SIX SIGMA**

Six Sigma is a fact–based, data–driven philosophy of quality improvement that values defect prevention over defect detection. It drives customer satisfaction and bottom-line results by reducing variation and waste, thereby promoting a competitive advantage. In simple terms, Six Sigma quality performance means no more than 3.4 defects per million opportunities.

Team Size: 5-7
6. **PAPER PRESENTATION**

All innovations are born out of creativity. After all, the best designs and concepts of today started as mere blueprints. It is obvious that even small creative ideas of individuals may prove to be the foundation stone of tomorrow’s massive technologies. Here is a great opportunity to showcase your innovative ideas.

**Topic:** **Theme of the conference: Quality – The elixir of life**  
**Team Size:** 2

**RULES**

*(COMMON TO EVENTS 1 TO 6)*

- Presentation will be for 12 min, followed by a 3 min Q & A session. Teams exceeding the specified time
  - Will be awarded negative marks.
  - Will not be allowed to continue further.
- Presentation should be in English.
- No laptops are allowed for presentations. The final presentation (as POWERPOINT slides) should be given to the organizers at least an hour before the commencement of the event.
- Last minute changes such as team members, abstract, etc., will not be entertained.
- If the number of participating teams exceeds 15, it will be done for more days prior to the scheduled Q Quest ’14 dates.

7. **POSTER PRESENTATION**

Ideas are the pillars on which great societies, great nations and a great world are built. A poster is simply a static visual medium that lets you to communicate ideas and messages. If you have any such impressive and attractive idea and also if you could find some interesting ways to tell them out to the society, the stage is yours!

**Topic:** **Theme of the conference: Quality – The elixir of life**

**RULES**

- It is an Individual Event as it is purely based on creativity and originality.
- The poster displayed should be focused on the theme.
- The poster should be in a standard format of 2X3 feet.
- Every poster will be put up for display for the judges to observe and raise their queries.
8. QUALITY QUIZ

"You know more than you think you know, just as you know less than you want to know." - Oscar Wilde

Q Quest presents the Quality Quiz, an exclusive event for quality zealots from the corporate sector. Brace yourself for one of the most challenging quizzes you have ever faced.

There will be a written prelims after which top 6 teams will move to the Finals.

Quiz will be conducted separately in two categories.
Category 1: Operators
Category 2: Front Line Managers

Team Size: 2

9. QUALITY GURU

Q QUEST throws the ultimate challenge which tests quality enthusiast and skilled managers alike! If you are up for some nerve wrecking challenges, you will have a heyday!

Rules

- 2 members per team
- Open to all
- Challenges for the rounds will be announced on the spot

10. 5 ‘S’ Award

Objective:

- For employees to visibly demonstrate both progress and compliance on 5 ‘S’ Practices.
- For recognising the employees who upkeep the 5 ‘S’ Practices.

EVALUATION PROCEDURE:

- 5 ‘S’ Recognition is conferred on companies implementing 5 ‘S’ practices, the level of practice will be assessed on a 5 star rating scale.
- Specific dates of assessment will be informed beforehand. Evaluation criteria will be sent to you on registration.
- The Recognition Prize, will be presented at the Valedictory function of Q Quest 2014 on 7.02.2014. The assessment is for a specific area in the company (boundary defined by the participating company). It can be a specific process area, an office, a specific shop floor or a part of it, etc.
Q QUEST’14 offers a unique opportunity for the employees - A 5 day

**Q- Eminence Seminar.** – 3rd – 7th Feb 2014

<table>
<thead>
<tr>
<th>Program</th>
<th>Day</th>
<th>Details</th>
<th>Fee (in Rs)</th>
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</thead>
<tbody>
<tr>
<td>A</td>
<td>1</td>
<td>Industrial seminar on <strong>Customer Experience Management</strong> at LUCAS TVS followed plant visit.</td>
<td>10000</td>
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<tr>
<td>A</td>
<td>2</td>
<td>Industrial seminar on <strong>Pull Systems</strong> at SUNDRAM CLAYTON followed by plant visit.</td>
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<tr>
<td>A</td>
<td>3</td>
<td>Industrial seminar on <strong>Vendor Development</strong> at SUNDARAM FASTENERS followed by plant visit.</td>
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<tr>
<td>B</td>
<td>4</td>
<td>Seminar on <strong>Advanced Neuro Linguistic Programming</strong> at AU TVS CQM followed by live case study presentation by team on <strong>Kaizen, QC, Paper presentation</strong> of the competing companies.</td>
<td>7000</td>
</tr>
<tr>
<td>B</td>
<td>5</td>
<td>Seminar on <strong>Cost of Quality</strong> at AU TVS CQM followed by live case study presentation by team on <strong>CFT, Poka Yoke, Six Sigma</strong> of the competing companies.</td>
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<td>C</td>
<td>All five day</td>
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<td>15000</td>
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We assure that by the end of the fifth day you will have in depth knowledge about Quality and Quality concepts.

This package includes professional fee, Delegate Kit, Lunch & Refreshments, Certificate with photograph etc.
## Important dates of Q Quest 2014

<table>
<thead>
<tr>
<th>#</th>
<th>Details</th>
<th>Dates</th>
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<tbody>
<tr>
<td>1</td>
<td>Registration opens</td>
<td>01.10.2013</td>
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<td>2</td>
<td>Dead line for early bird offer</td>
<td>30.11.2013</td>
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<td>3</td>
<td>5 ‘S’ Registration closes</td>
<td>31.12.2013</td>
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<tr>
<td>4</td>
<td>5 ‘S’ Assessments</td>
<td>Last fortnight of January 2014</td>
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<tr>
<td>5</td>
<td>Registration closes</td>
<td>20.01.2014</td>
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<td>6</td>
<td>Last date for submission of abstract</td>
<td>20.01.2014</td>
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<td>7</td>
<td>3 day seminar followed by industrial visit</td>
<td>03-05.02.2014</td>
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<tr>
<td>8</td>
<td>Two day Seminar by prominent persons and live case study on Kaizen, QC, Paper presentation, CFT, Poka Yoke, Six Sigma</td>
<td>06 &amp; 07.02.2014</td>
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<td>9</td>
<td>Q Quest’14</td>
<td>06 &amp; 07.02.2014</td>
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<td>10</td>
<td>Valediction</td>
<td>07.02.2014</td>
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# REGISTRATION FORM

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<thead>
<tr>
<th>#</th>
<th>EVENT</th>
<th>TEAM SIZE</th>
<th>FEE (Rs.)</th>
<th>NO. OF TEAMS</th>
<th>TOTAL AMOUNT (Rs.)</th>
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<tbody>
<tr>
<td></td>
<td>PRESENTATION EVENTS</td>
<td></td>
<td>01st Oct to 30th Nov 13</td>
<td>01st Dec 13 to 20th Jan 14</td>
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<tr>
<td>1</td>
<td>Quality Control Circle</td>
<td>5-7</td>
<td>7000</td>
<td>7500</td>
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<td>2</td>
<td>Cross Functional Team</td>
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<tr>
<td>3</td>
<td>Kaizen</td>
<td>2</td>
<td>2700</td>
<td>3000</td>
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<td>Poka Yoke</td>
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<td>5</td>
<td>Six Sigma</td>
<td>5-7</td>
<td>7000</td>
<td>7500</td>
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<tr>
<td>6</td>
<td>Paper Presentation</td>
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<td>7</td>
<td>Poster Presentation</td>
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<td></td>
<td>ON THE SPOT EVENTS</td>
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<td>8</td>
<td>Quality Quiz – FLM</td>
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<tr>
<td>9</td>
<td>Quality Quiz – Operators</td>
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<td>1700</td>
<td>2000</td>
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<tr>
<td>10</td>
<td>Quality Guru</td>
<td>2</td>
<td>1700</td>
<td>2000</td>
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<tr>
<td>11</td>
<td>5’S’ Award</td>
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<td>9000</td>
<td>10000</td>
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<tr>
<td>12</td>
<td>Q Quest Delegate (kindly mention the fees according to program you prefer)</td>
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**GRAND TOTAL**

**NOTE**
- Privilege Concession – A company opting to participate in any of the 10 events and 2 delegates will get a privilege concession of 10% on the overall registration.
- The event fee includes lunch, delegate kit, certificate, photograph etc.,
- A scanned copy of Identity Proof of every participant/delegate should be mailed.
- Soft copy of the participant’s photo should be mailed to print in the winner’s certificate.
- To confirm registration, kindly send the duly filled in registration form along with the payments on the preferred dates mentioned above.

Signature of the company representative

The payment should be made by DD / Cheque (Local) in favour of “AU TVS Centre for Quality Management”.

Duly filled in Registration form along with DD / Cheque & Event wise form should be sent to:

The Director
AU TVS Centre for Quality Management,
Anna University,
Chennai – 25

**Contact:** 9566917964, 8012473303
2235 8555/8552/2047/ 8623

**E-Mail:** industryrelations@sqc.org.in