1. Whether furniture will be provided in the common dining area?

*Required dining tables will be provided in the common area*

2. Whether separate meter for water supply will be fixed?

*A separate water connection to Veg. Restaurant and other shops will be provided with exclusive meters.*

3. Working hours of Restaurant?

*See tender document*

4. Calculation of Housekeeping charges?

*Housekeeping task of the dining area would be entrusted to a separate agency and the actual charges has to be shared based on the necessity (quantum of cleaning required) of housekeeping that arise due to sale of items from the particular shop / veg. restaurant. It will be decided rationally by the Anna University committee in consultation with the allotted persons.*

5. Expenses for common billing?

*The payment will be collected through a single identified agency and the expenses for the billing system has to be shared by all the shops, based on the turnover / decision of Anna University committee*

6. Dining hall seating capacity?

*200 persons*

7. Refund of EB deposit?

*Yes EB / water supply deposit would be refunded, on completion of term, after deducting the dues.*

8. Provision of RO water and separate tank?

*Connection to RO has to be arranged from the metered connection.*

9. How to divide the common wash area?

*No common wash area. Washing has to be done in the space allotted.*
10. Provision for LPG gas pipe lines will be provided by the University or Caterer?

   LPG gas pipe line has to be arranged by the caterer with quality material approved by Engineers of Estate Office.

11. Calculation of Security Deposit?

   6 months of license fee.

12. Whether parcel charges have to be mentioned in the tender document?

   Yes, Parcel charges have to be mentioned in the tender document.

13. Toilet provision for workers – common or separate?

   It is common

14. Drain arrangement for cooking area?

   Will be modified in discussion with the allotted caterer.

15. Extension of canteen tender period as there may announce of lock down?

   If there is any extension, it would be informed in the Anna University website, as Addendum

16. Whether sale price including GST has to be quoted?

   See tender document

17. Whether charges will be levied for solid waste disposal?

   Yes, as per volume generated.

18. Prices should be quoted for the weight / quantity as indicated in the financial bid?

   Yes.

19. Ingredients for cooking?

   Preferable brand of ingredients is indicated in the technical bid. Tenderers have to indicate the brand of ingredient to be used by them. It could be the preferable brand or equivalent.

20. Whether license fee will increase every year?

   Yes. As per Government norms, it may be increased by around 5%.
21. If it is comprehensive, whether all shops will be allotted to one person?

_**No, only one shop will be allotted to one firm.**_

Please contact eo@annauniv.edu & eo@annauniv@gmail.com for any queries.